

LLOYDS TSB BRANCHES IN MANCHESTER RESPOND TO INCREASED DEMAND AT CHRISTMAS

To make life easier for customers in Manchester over the busy Christmas period, Lloyds TSB is extending its opening hours at key locations in the city.

Trafford Centre

Over the Christmas bank holidays (27, 28 December and 3 January) the Trafford Centre branch will be open between 10am and 4pm. This is in addition to its normal opening hours which are 9am until 8pm Monday to Saturday and 11am until 4pm on Sundays.

Higher Openshaw and Middleton

The Higher Openshaw and Middleton branches will be open for an extra hour on 23 December closing at 5pm in anticipation of a considerable increase in demand particularly from business banking customers.

Newton Heath

The Newton Heath branch will stay open until 5pm on 22 December due to the increase in customer footfall as a result of the local market.

All Lloyds TSB branches in Manchester will be open on Christmas Eve but closing times will vary.

To help manage the increase in demand at branches between 13 and 24 December, staff from the Lloyds TSB head office will be getting behind the counter at a number of branches. The scheme called 'helping hands' began in 2000 and has been running successfully for the last three years.

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Chris Adams, senior area director, Manchester and Merseyside Lloyds TSB said: “The run up to Christmas is traditionally a very busy period and we see a huge increase in the number of customers visiting the branches. To accommodate this demand, local managers take a flexible approach to opening hours so that we can keep queuing to a minimum and ensure that everybody receives the best possible service.

“Christmas is also a good time to start thinking about making some financial resolutions so it’s worthwhile calling in at your local branch to ensure that your New Year is as prosperous as possible.”

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For more information:

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